



































## Goal SC-11

Residents empowered with strong voices to communicate needs and solutions.

### Policies

#### SC-P11.1



Engage with residents of Impacted Communities in a meaningful and respectful manner.

#### SC-P11.2



Notify and engage community members, organizations, and leaders when County planning decisions on major projects are being considered in or near Impacted Communities. Conduct meaningful outreach and engagement with Impacted Communities early in the planning process, as follows:

- (a) Prepare public notices in the predominant language(s) spoken in the community and provide interpretation services at meetings as needed.
- (b) Make public notices and other important documents easy to understand and available in print at local libraries, community centers, or other gathering places.

- (c) Use a wide array of methods to inform community members of opportunities to participate, such as the County website, social media, texts, banners, mailers, and flyers.
- (d) Use supplemental outreach approaches that are appropriate for the participating community.
- (e) Schedule, format, and locate community workshops and meetings to be convenient for community members, both in person and online.
- (f) Use social media, virtual meeting platforms, recorded meetings, and other communication techniques to assist those without time or ability to attend public meetings.

Consider data that reflects the economic, gender, age, and racial diversity of the affected population.

- Clearly explain potential adverse impacts of a proposed project in plain language that is easily understood by the participating community.

#### SC-P11.3



Provide community engagement and information access options for people in Impacted Communities without access to computers or internet. Use facilities such as public libraries and community centers as a resource for making information and technology available.

#### SC-P11.4



Strive for more diverse representation on County boards,



commissions, committees, and similar bodies to better reflect the county's demographics, with greater efforts to engage under-represented populations.

## Actions

### SC-A11.1



Designate County staff in various departments to be liaisons to each Impacted Community.

### SC-A11.2



Identify communities with a significant number of non-English speaking households and develop resources and strategies to better engage them.

### SC-A11.3



Hold semi-annual public meetings in each Impacted Community, including the County Supervisor representing the community and representatives from the full spectrum of County departments, to hear from residents of these communities, and use that input to inform the County's annual budgeting process. Provide interpretation services at these meetings.

### SC-A11.4



Develop centralized outreach services to support all County departments with language interpretation, translation services for written documents, and sign language services for public meetings.

### SC-A11.5

Review County procedures for collecting and disseminating data related to community health, safety, and economic vitality and study the feasibility of making additional data available to the public through accessible online tools.

### SC-A11.6



Amend the County Ordinance Code to increase the public notification distance for hearings concerning refineries and other large stationary sources (i.e., any stationary source that emits, or has the potential to emit, 40 tons per year or more of nitrous oxides or sulfur dioxide; 15 tons per year of coarse particulate matter; 10 tons per year of fine particulate matter; and/or 200 tons per year of carbon dioxide) from 300 feet to 3,000 feet.

*See the Public Facilities and Services Element for policies that prioritize public investment in capital improvements in Impacted Communities.*